

Quality Policy Statement

The directors of Rapid Heat Systems Ltd. are committed to:

- a) Meeting the needs and expectations of its customers
- b) Provide the safest and healthiest possible working conditions for all employees and any other interested party concerned with or affected by the company's activities.
- c) Recognising the importance of environmental protection and acting on matters which may have significant environmental impact
- d) Meeting the statutory and regulatory requirements and achieving continual improvement in all aspects of the company's business

The directors are ultimately responsible for establishing, developing, providing the appropriate resources for meeting these objectives. However, the overall achievement of those objectives calls for a systematic and disciplined approach by all employees in all areas of the company's operations and activities.

The quality objective will be attained by adherence to the requirements of the international standard for quality and environmental management systems, ISO 9001 and ISO 14001 respectively. In addition to meeting these requirements the integrated management system will act as the overall operating system for the implementation of health and safety and will incorporate some of the main principles and best practices encompassed by the standard for Occupational Health and Safety Management Systems, OHSAS 18001.

In this respect the management's intention is to produce a quality culture which is underpinned by a consistent approach to statutory, legislative and regulatory health, safety and environmental requirements. This objective will be achieved by providing the best possible work environment and ensuring all employees are made fully aware of the relevance and importance of their responsibilities in the implementation of the integrated management system, as part of their training.

The company will identify and assess all foreseeable quality, health, safety and environmental hazards and where possible take timely action to either prevent an occurrence of nonconformity in its product and/or service or minimise the risks to health, safety and the environment.

Top management shall review the integrated management system at planned intervals to ensure its continuing suitability, adequacy and effectiveness in satisfying the international standards and the organisations stated policy and objectives. The review process will take account of customer feedback and information regarding significant environmental impacts. It will also act as the vehicle for establishing measurable objectives, aimed at satisfying the ongoing requirement for continual improvement.